



CENTRAL UNIVERSITY OF HARYANA

Mahendergarh (Haryana)-123031

NOTICE

Subject: Technical Issues on the Student Samarth Portal Regarding Hostel Fee Payment (Academic Session 2026–27)

It is hereby informed to all students seeking hostel accommodation for the Academic Session 2026–27 that the following technical issues have been observed on the Student Samarth Portal:

- The error message "Student Section Details Not Found" is being displayed for some students during the hostel fee payment process.
- In certain cases, even after the successful payment of the hostel fee, the payment status is not being updated on the portal, and students are being prompted to pay the hostel fee again.
- In some instances, the hostel fee paid by students has been automatically refunded to their respective bank accounts after the transaction.

These issues are purely technical in nature. The Central University of Haryana (CUH) and the Samarth Technical Teams are actively working to resolve them at the earliest.

Students are advised not to panic and are requested to follow the instructions given below:

Do not make repeated hostel fee payments if you have already completed the payment successfully.

Students whose hostel fee has been automatically refunded to their bank account are advised not to pay the hostel fee again until the technical issues are resolved and further instructions are issued.

Students are requested to regularly check the Student Samarth Portal for updates regarding the resolution of these issues.

Students are also requested to wait for approximately one week while the technical team resolves the matter.

A further notification will be issued once the portal is functioning normally.

This notice is issued for the information of all concerned.

Hostel Administration